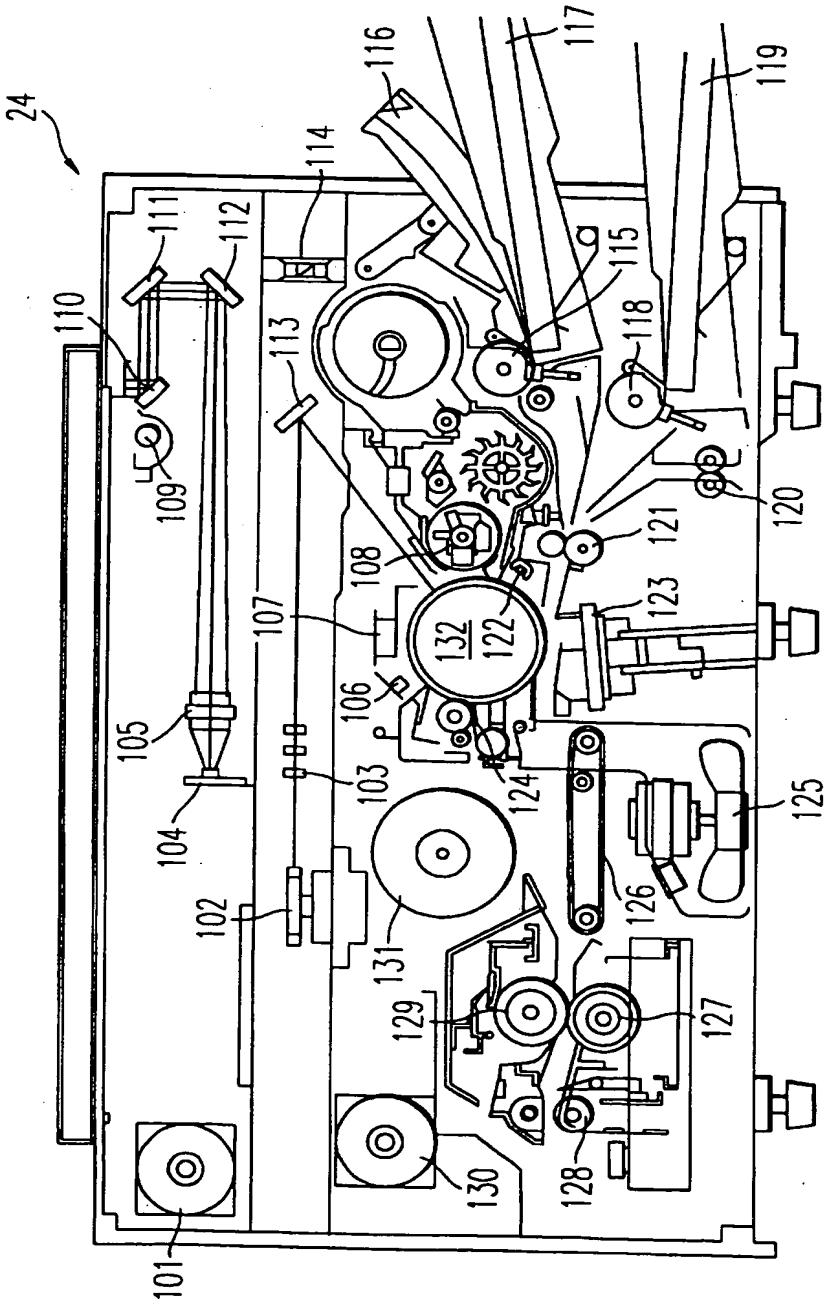


FIG. 2



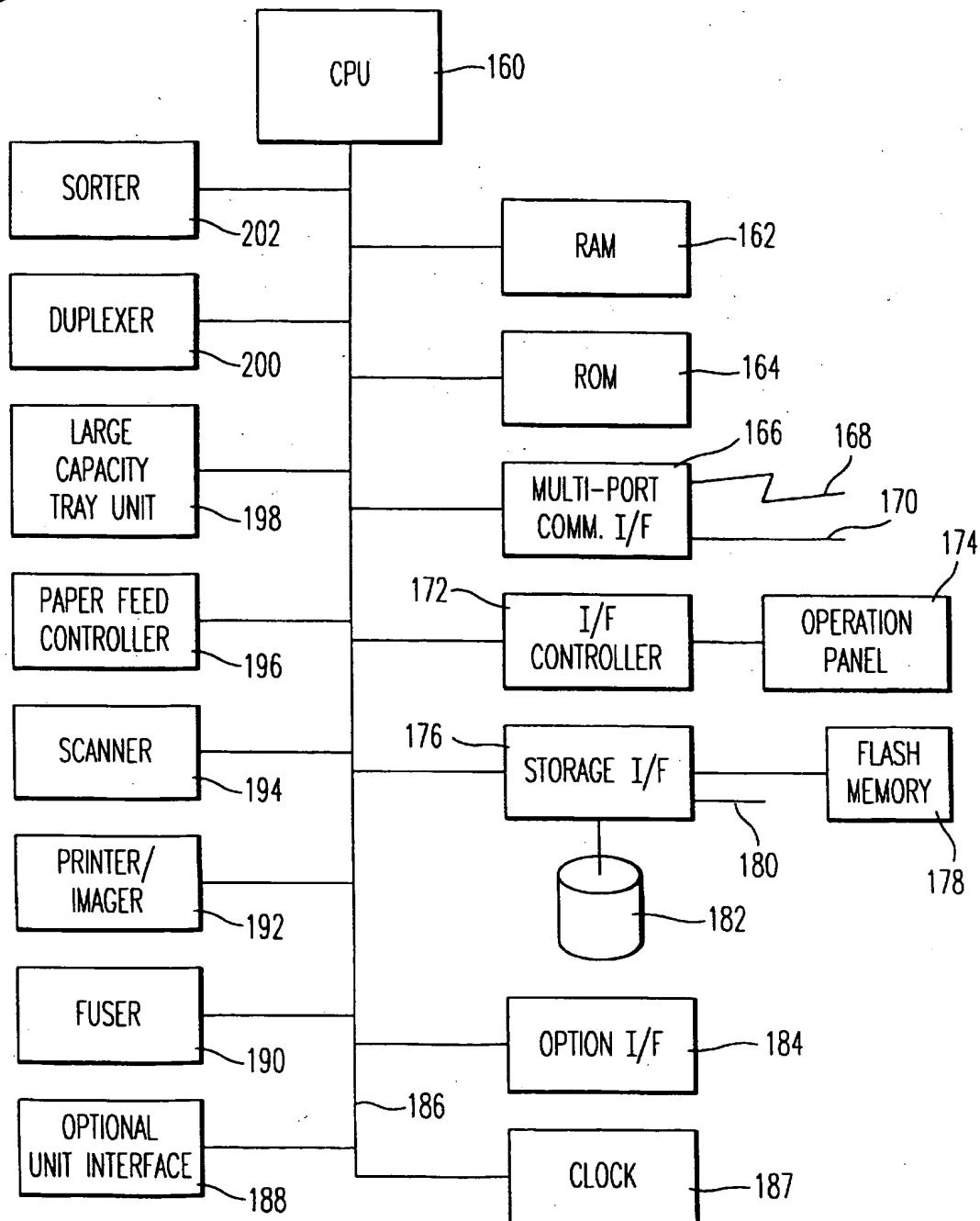
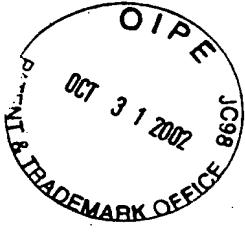


FIG. 3

SERIAL NO: 09/440,645
INV: AVERY FONG ET AL
DOCKET 5244-0109-2
SHEET 4 OF 26

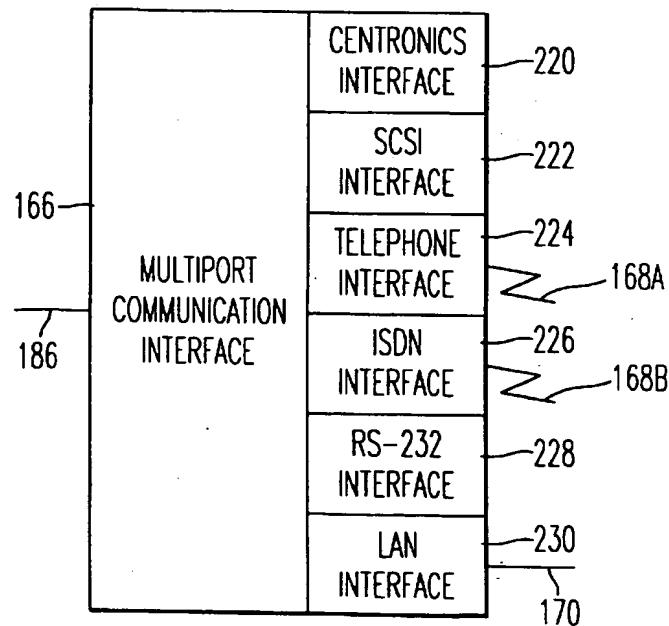


FIG. 4

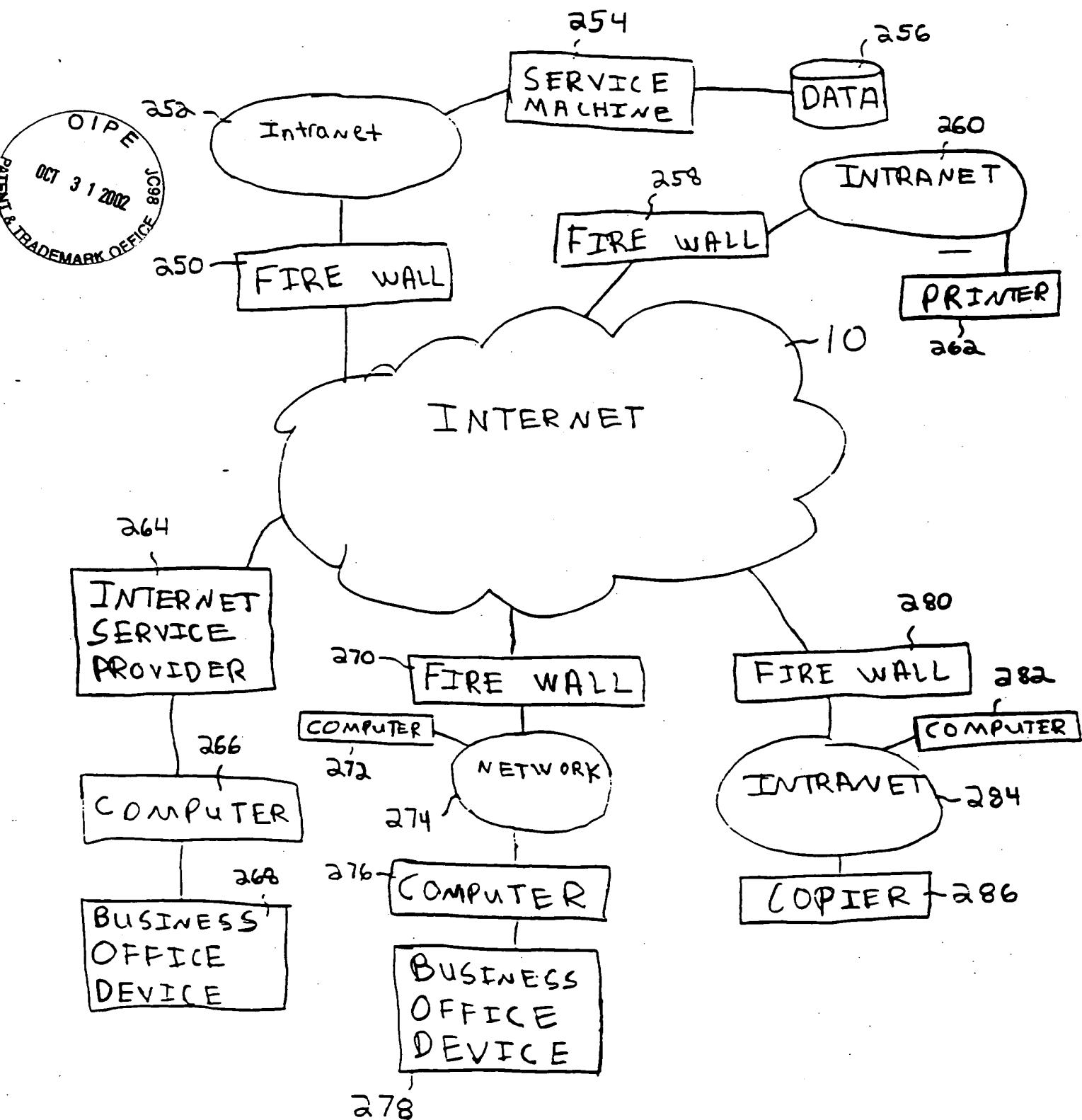


Fig. 5

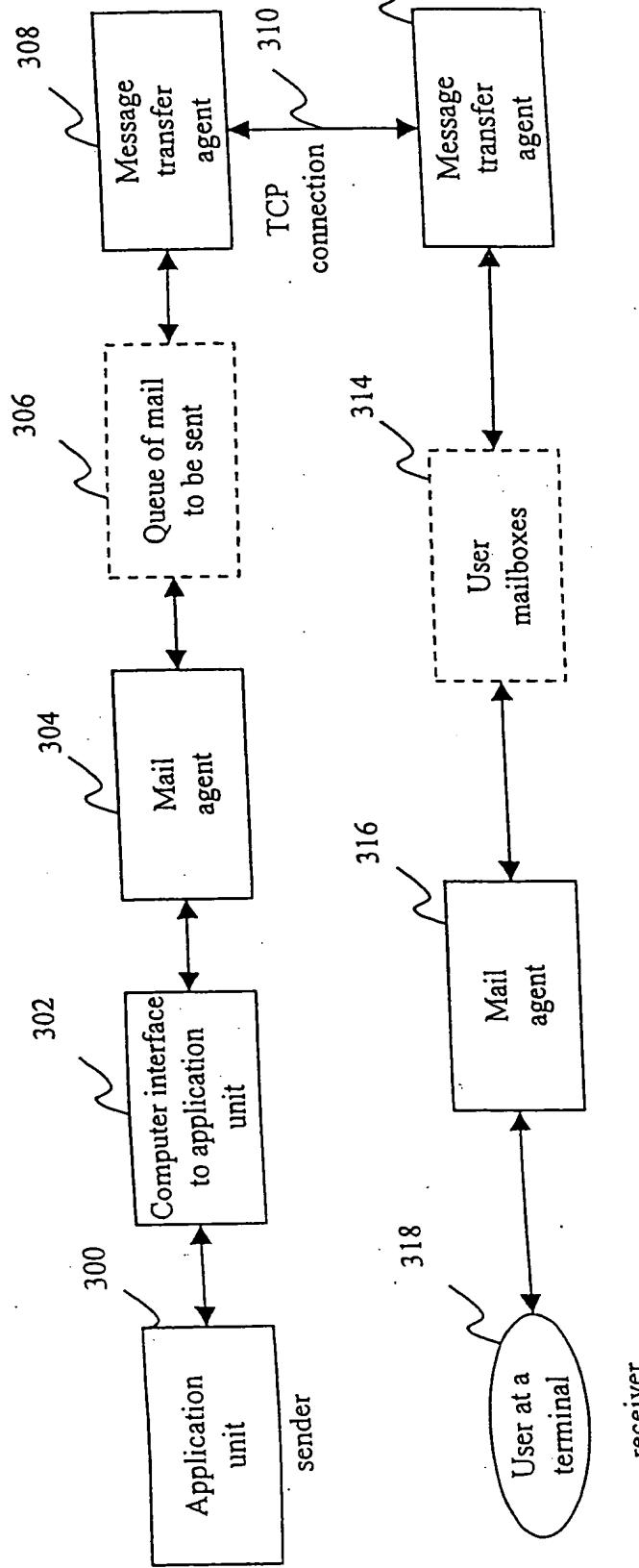


Figure 6A

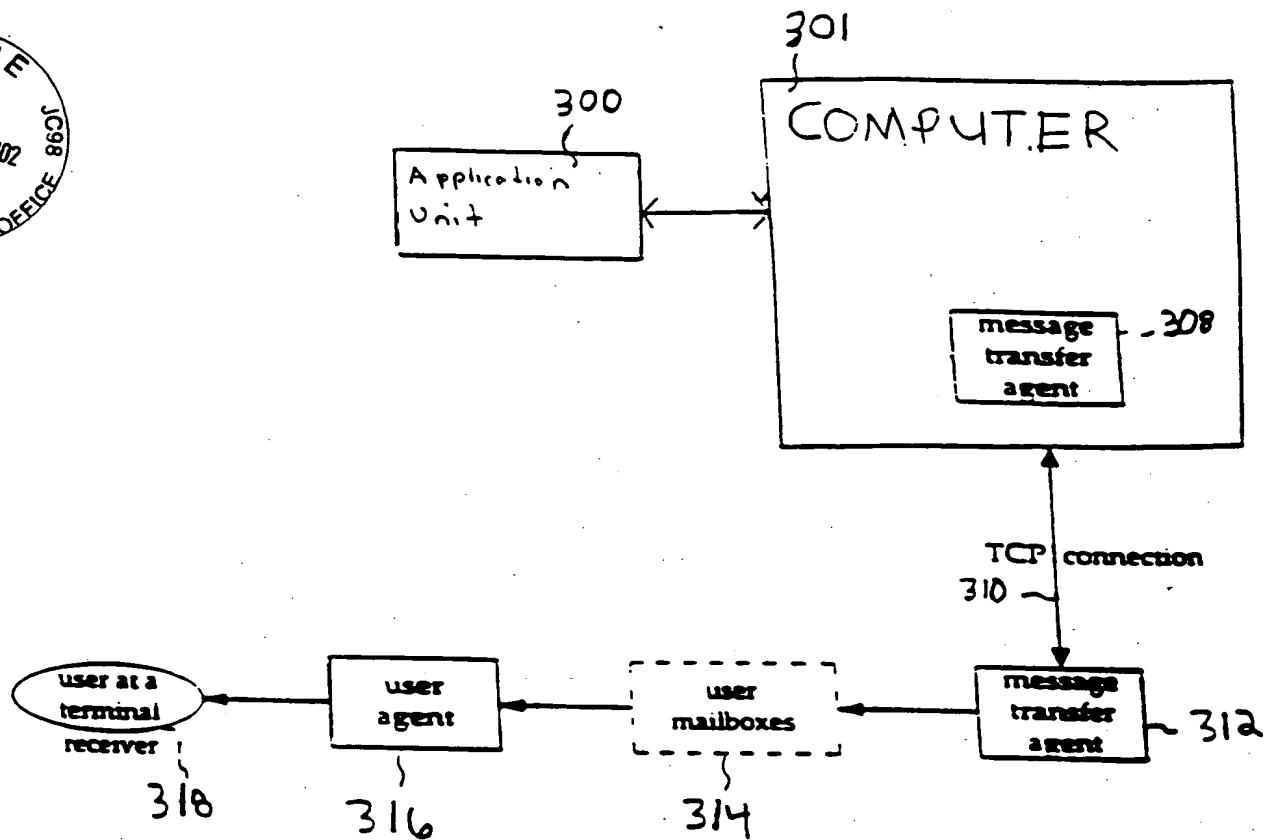


Fig. 6B

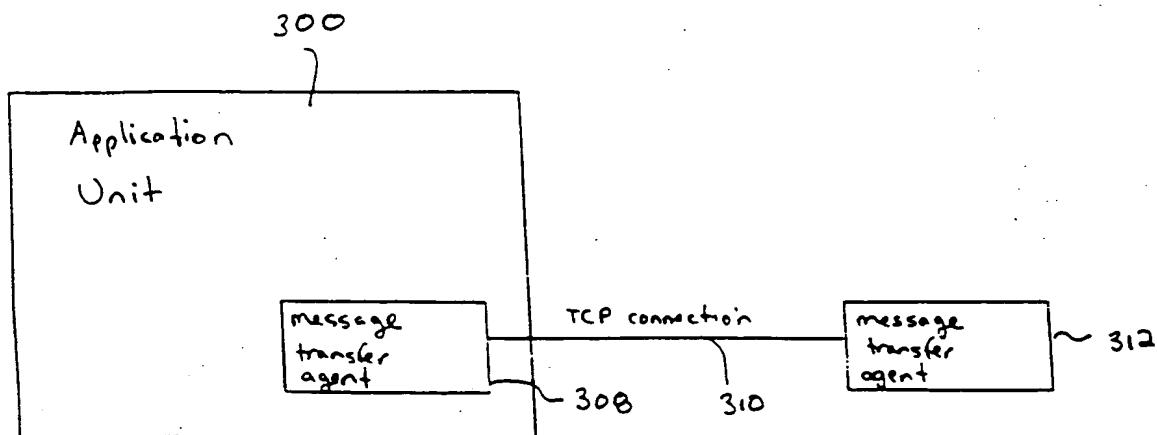


FIG. 6C

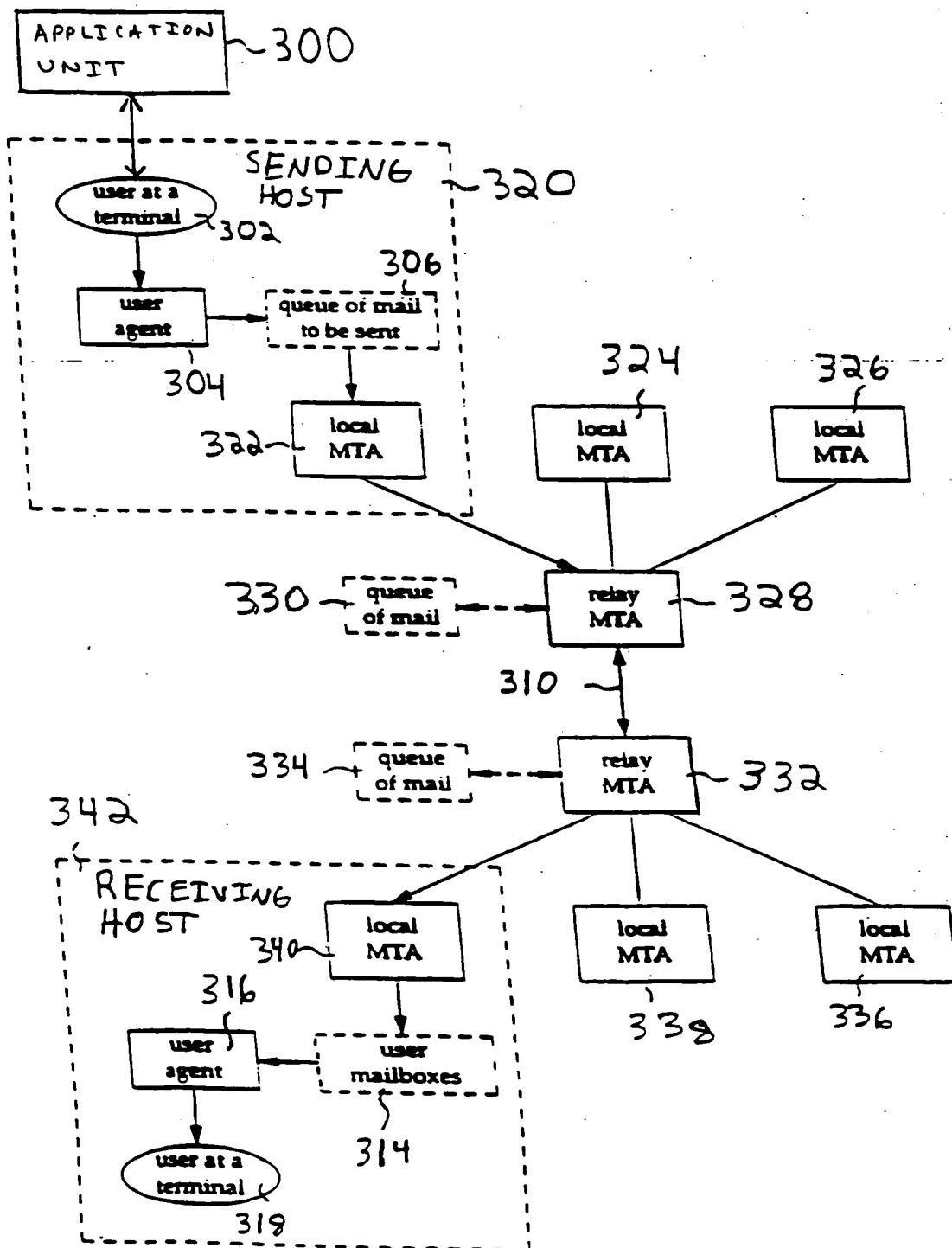


Fig. 7

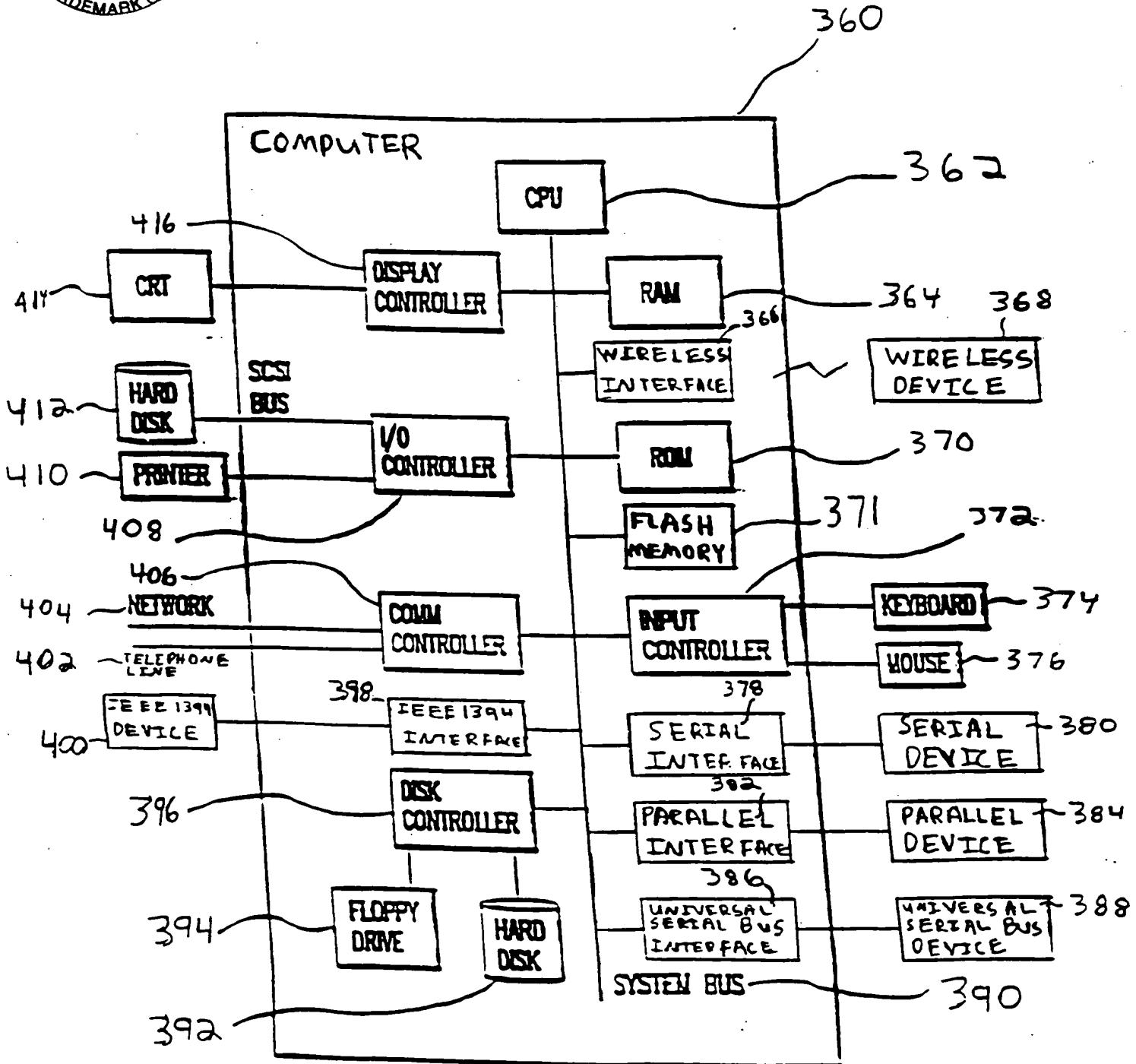


Fig. 8



Figure 9

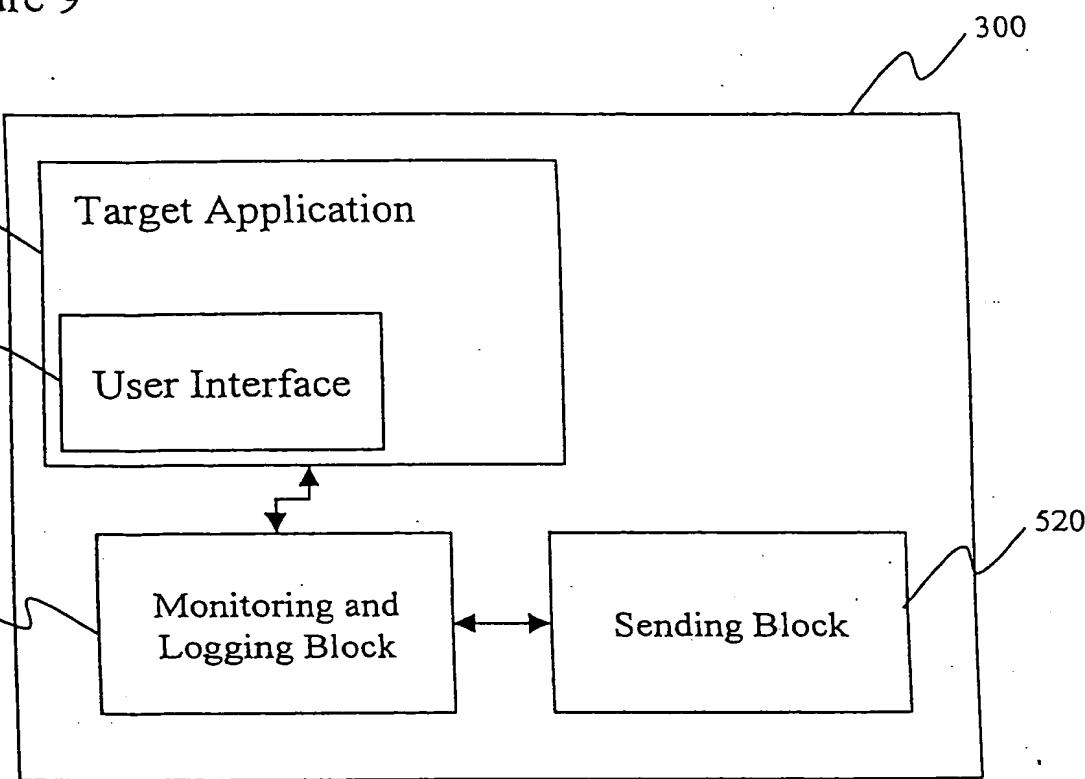
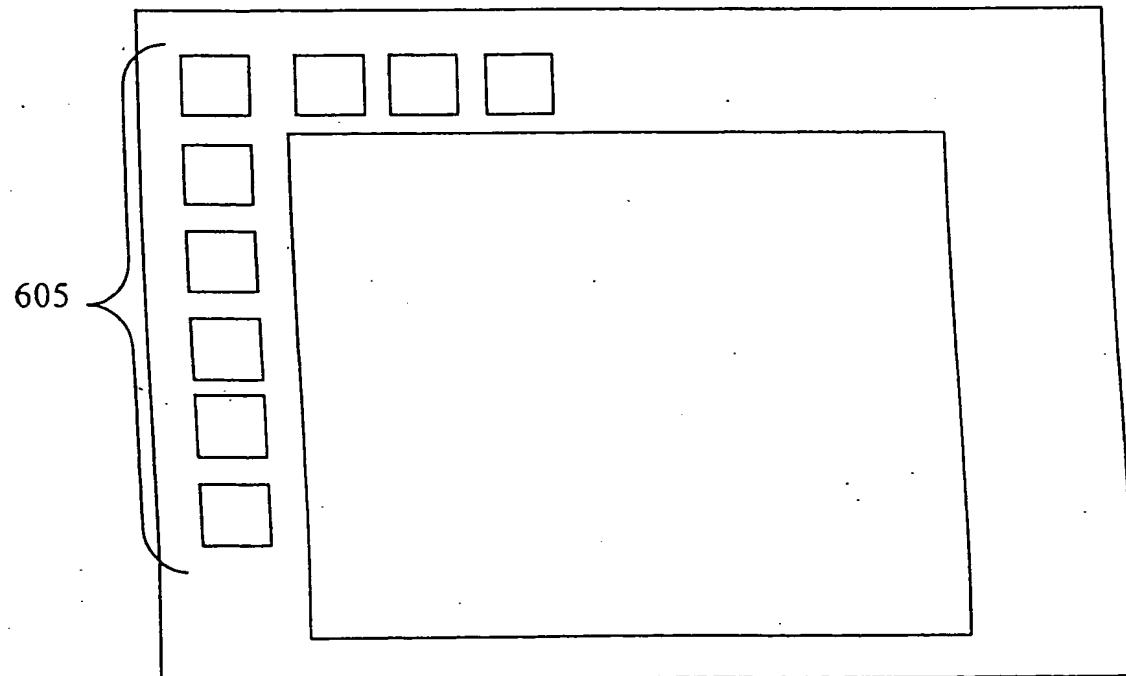


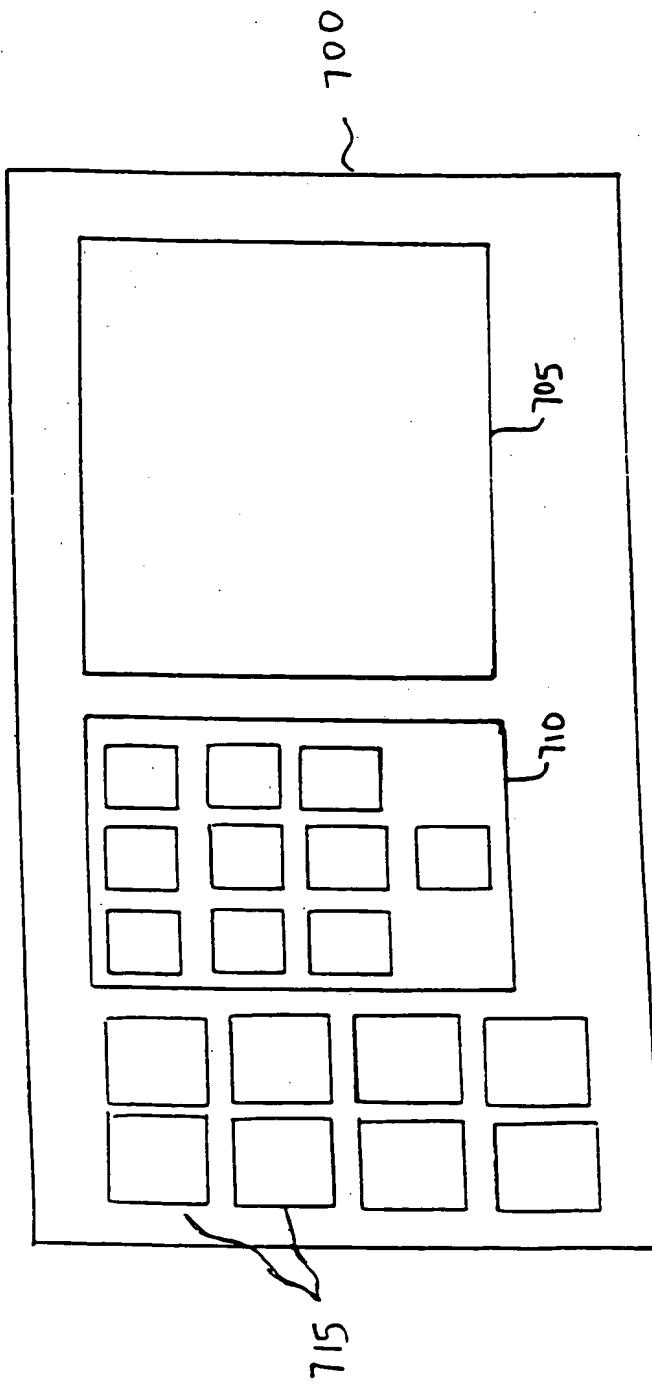
Figure 10



SERIAL NO: 09/440,645
INV: AVERY FONG ET AL
DOCKET 5244-0109-2
SHEET 11 OF 26



FIG. 11



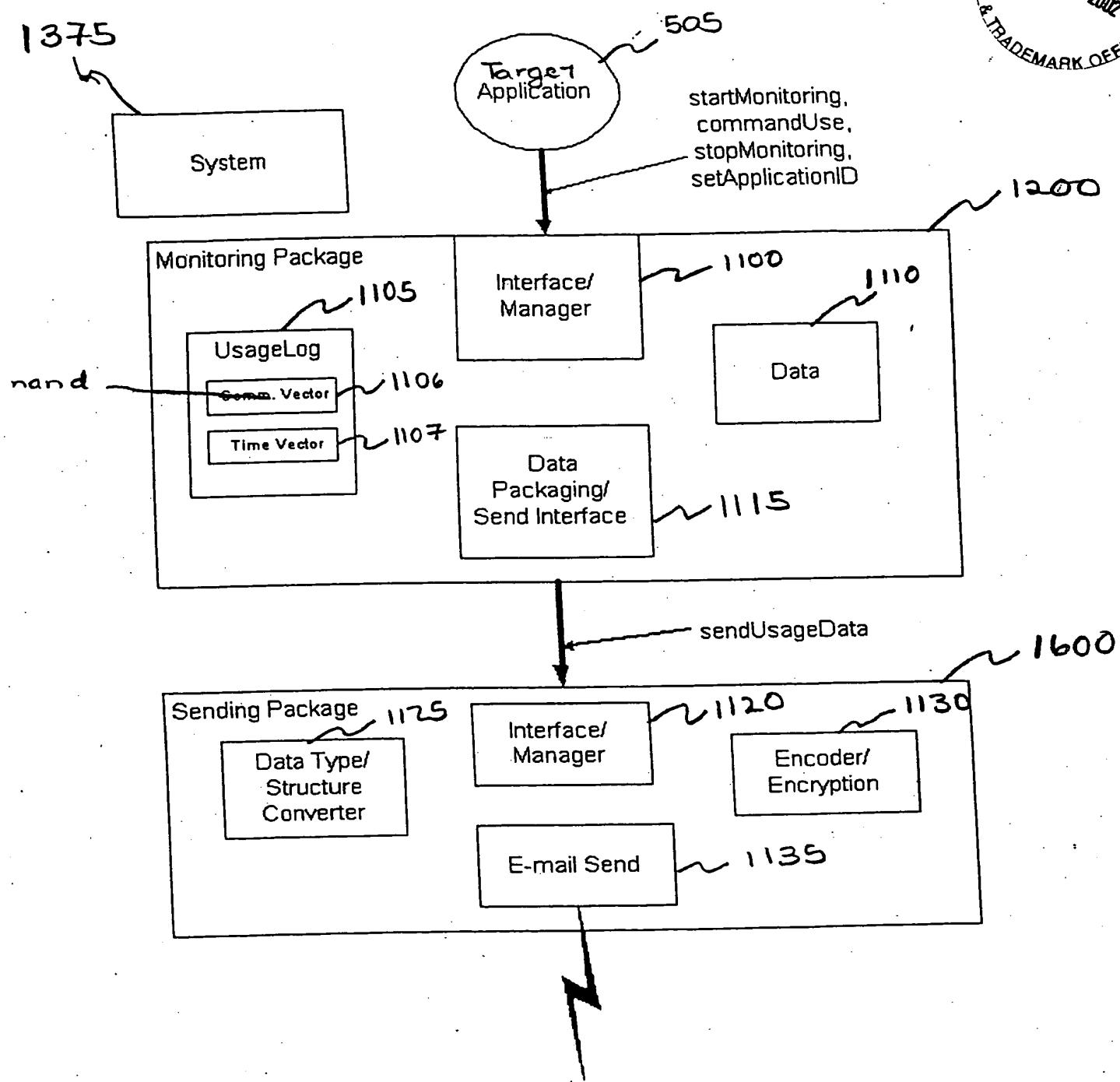


Figure 12

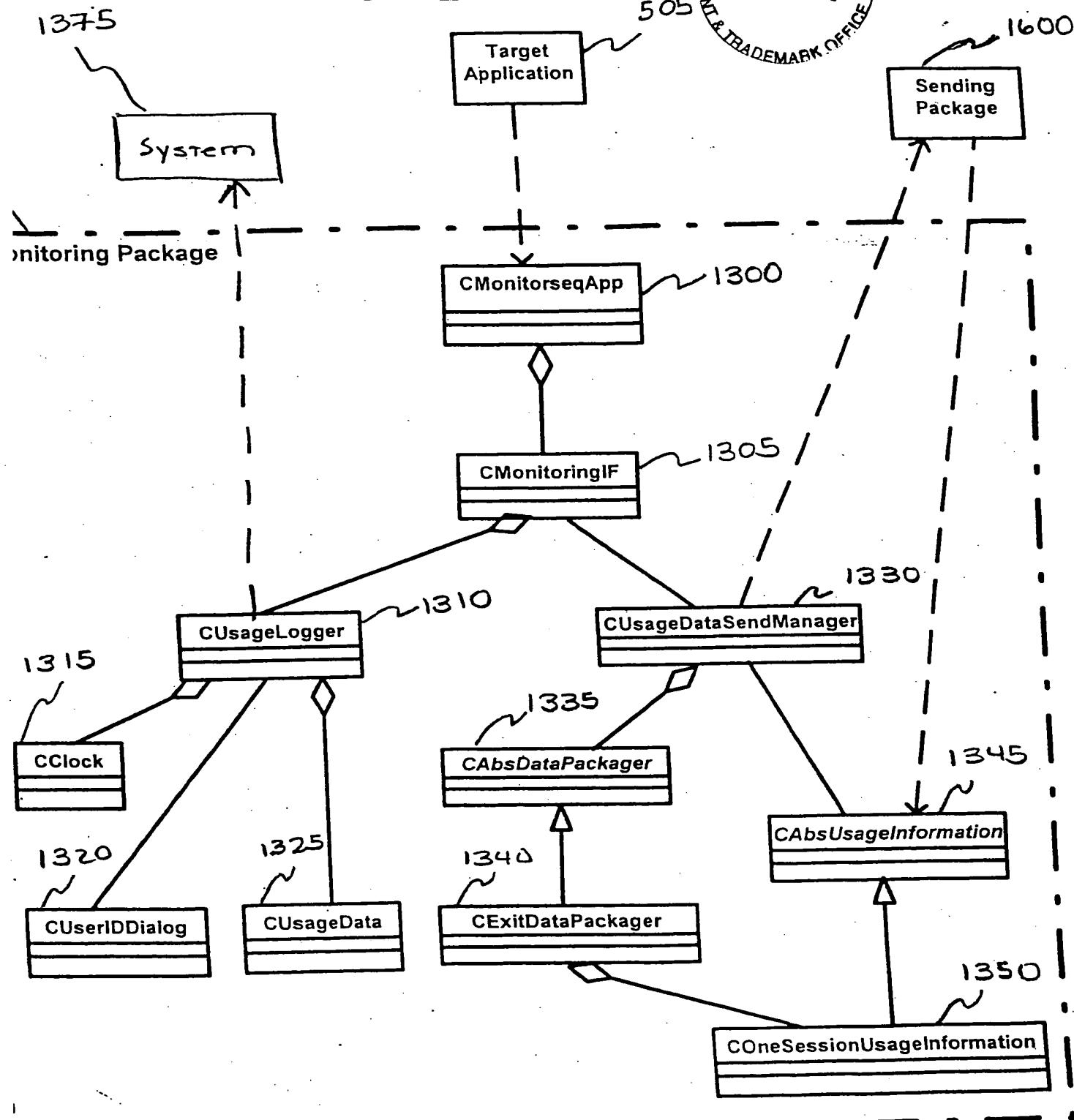


Figure 13

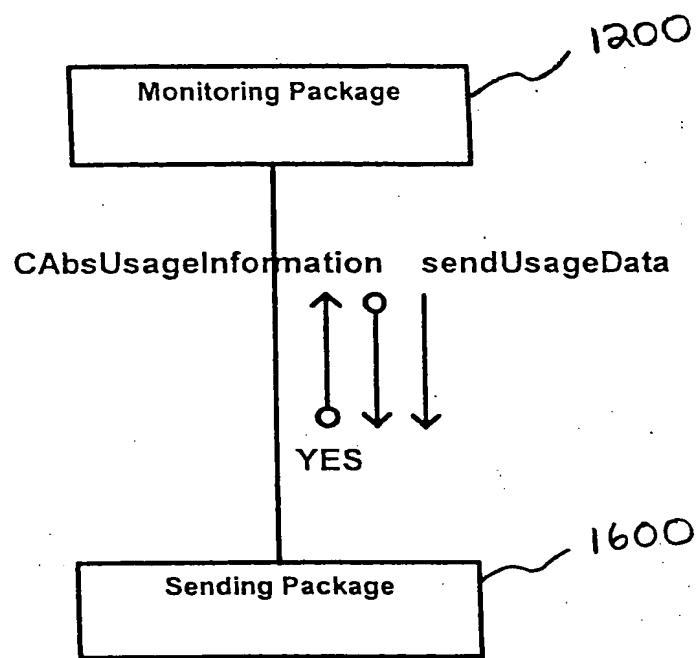
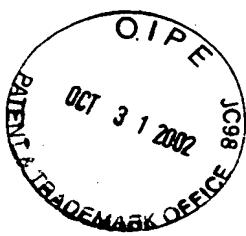
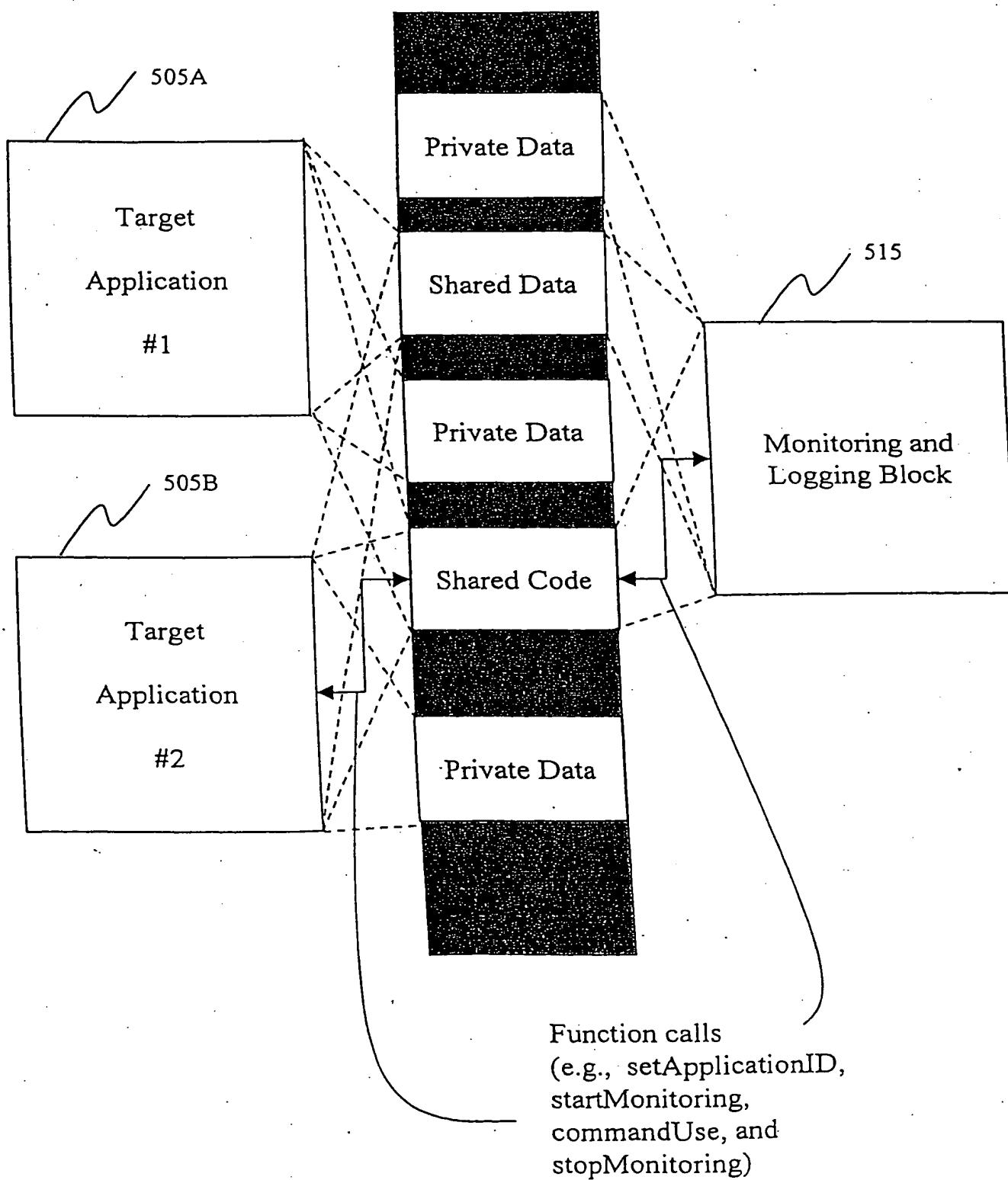


Figure 14



Figure 15A

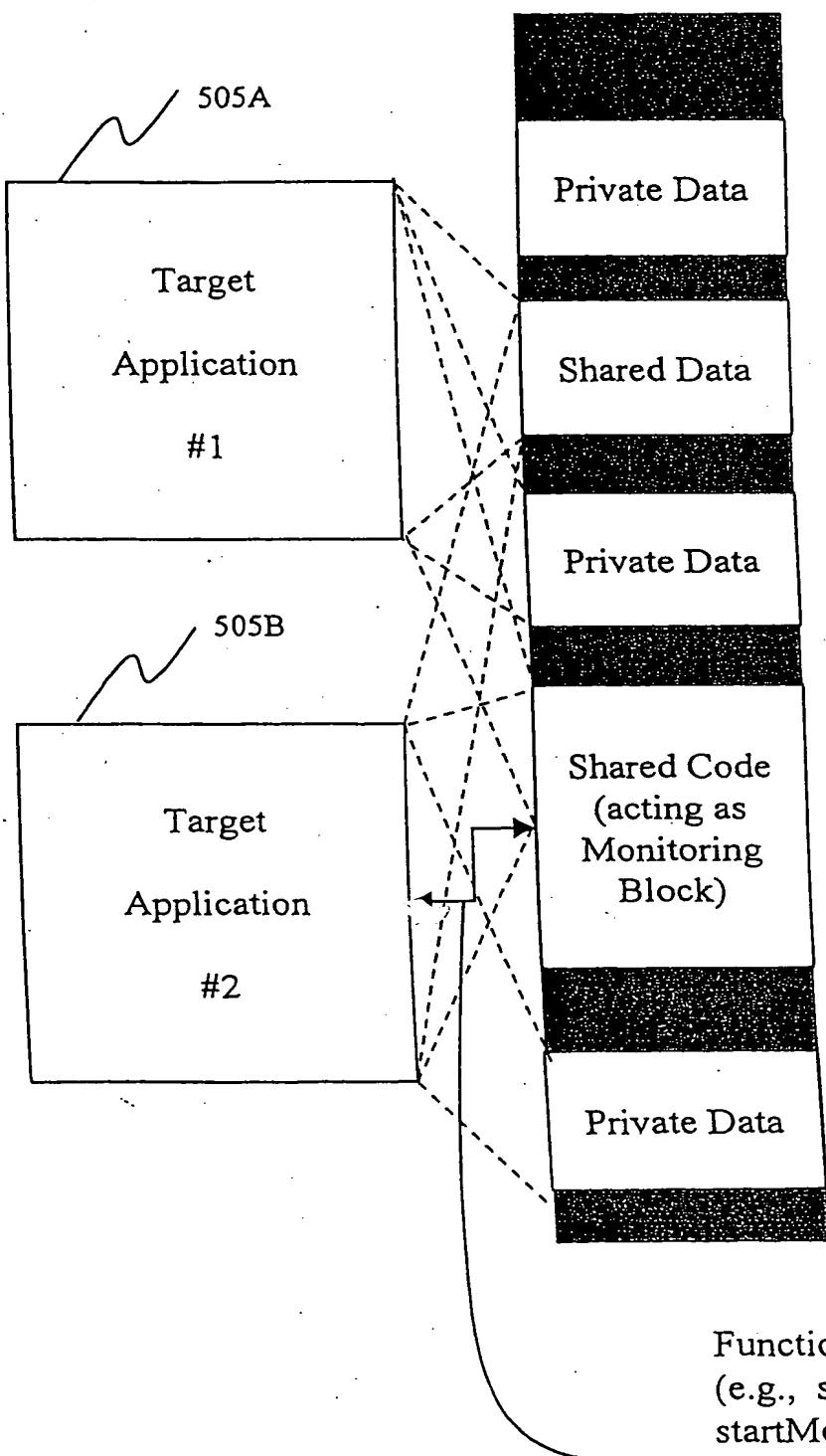
Dynamic Link
Library in
Memory Space



15B
Figure 15B



Dynamic Link
Library in
Memory Space



Function calls
(e.g., setApplicationID,
startMonitoring,
commandUse, and
stopMonitoring)

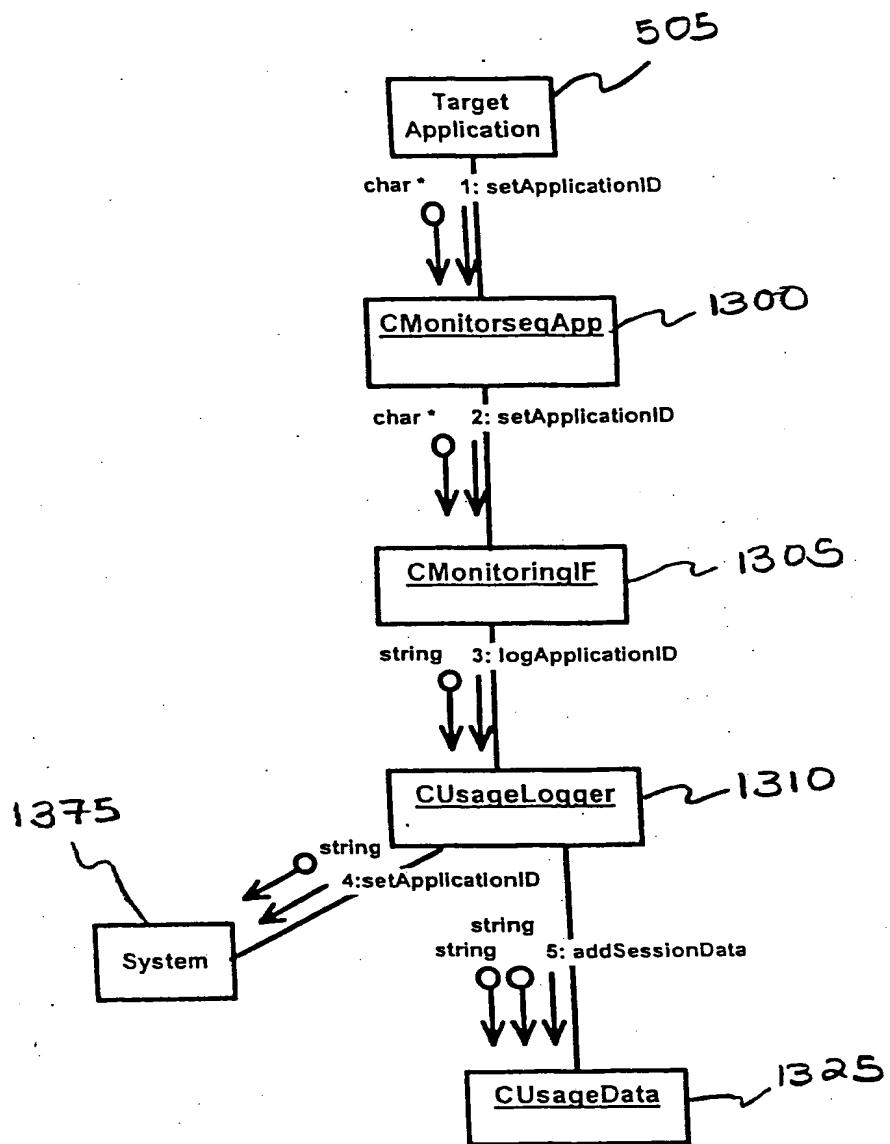


Figure 16

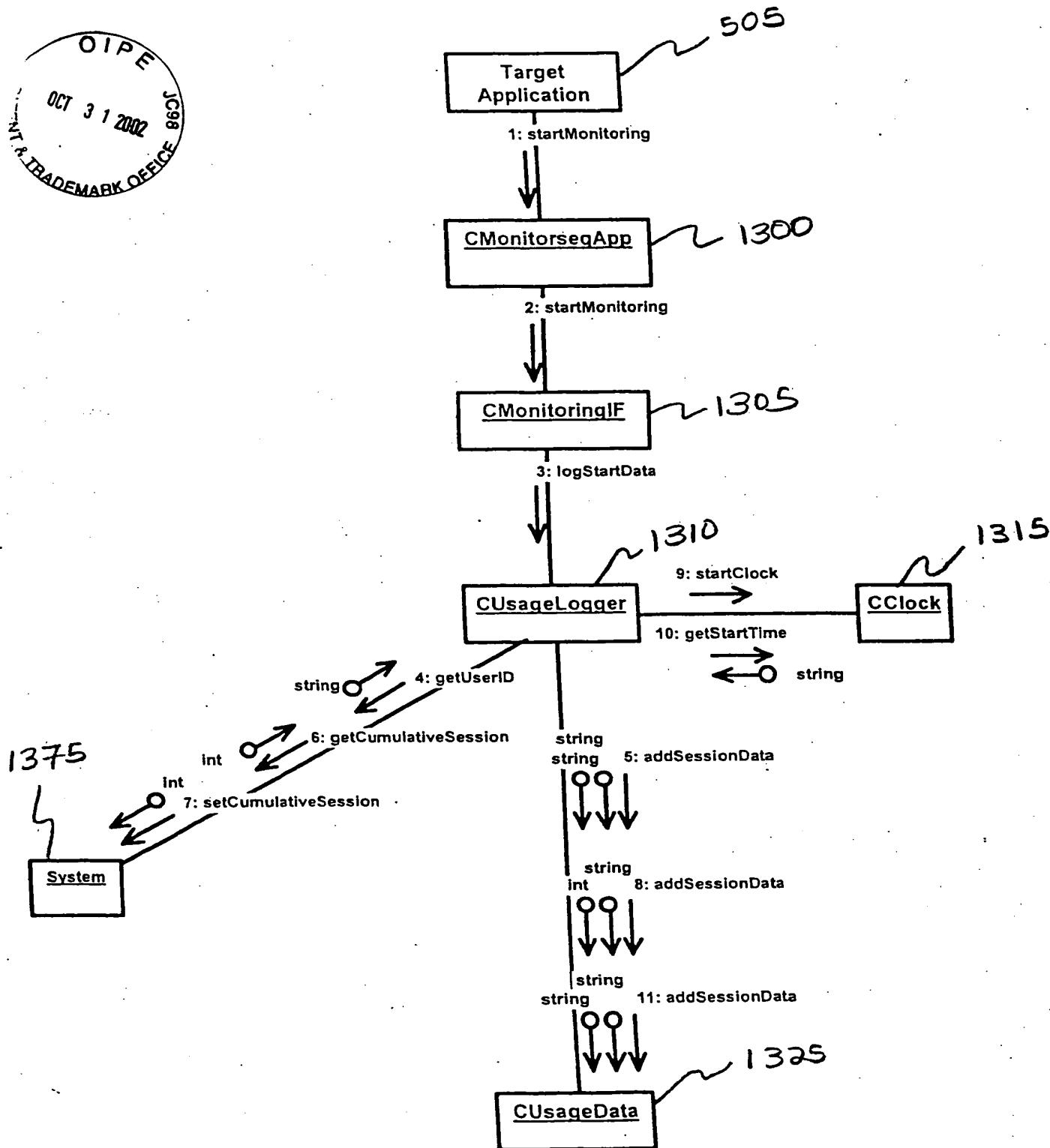


Figure 17

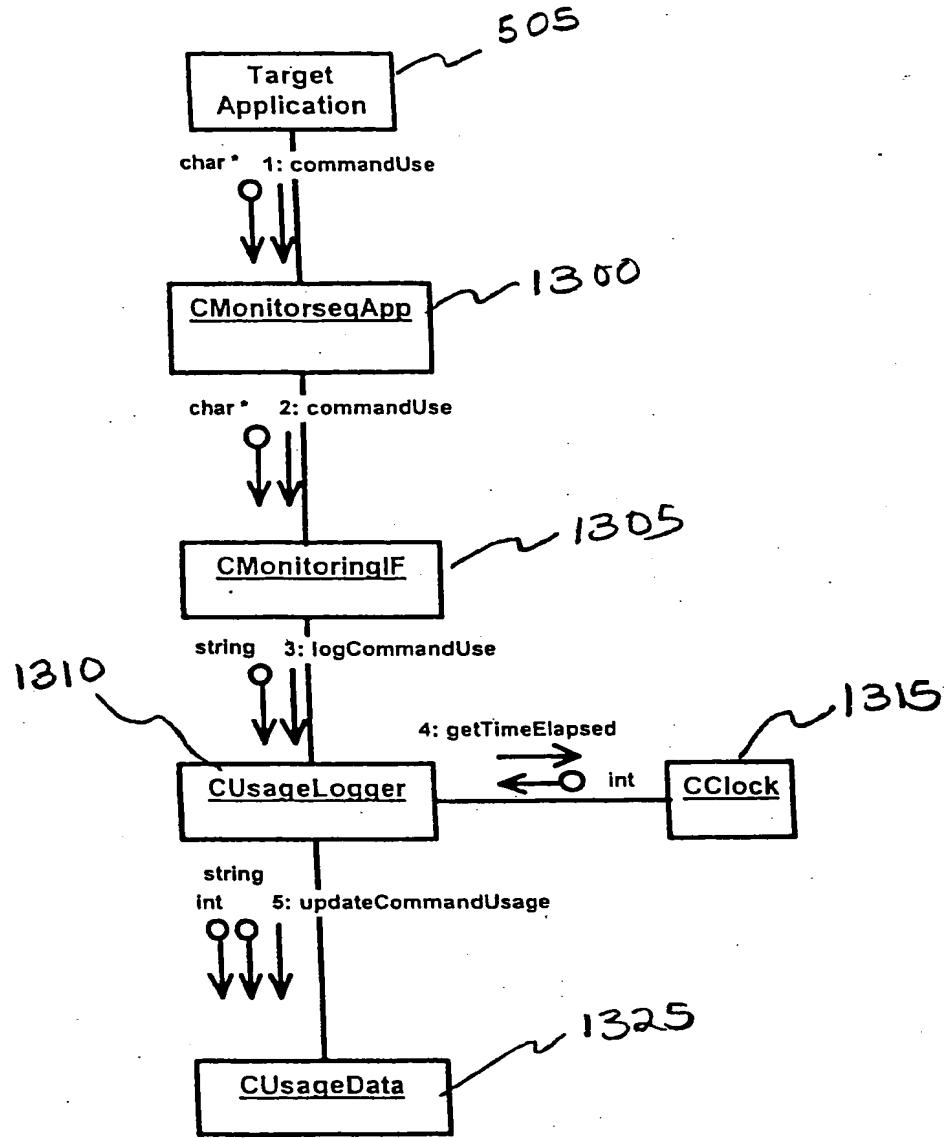
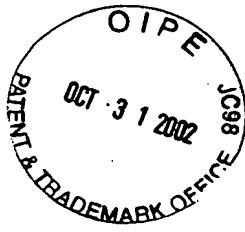


Figure 18

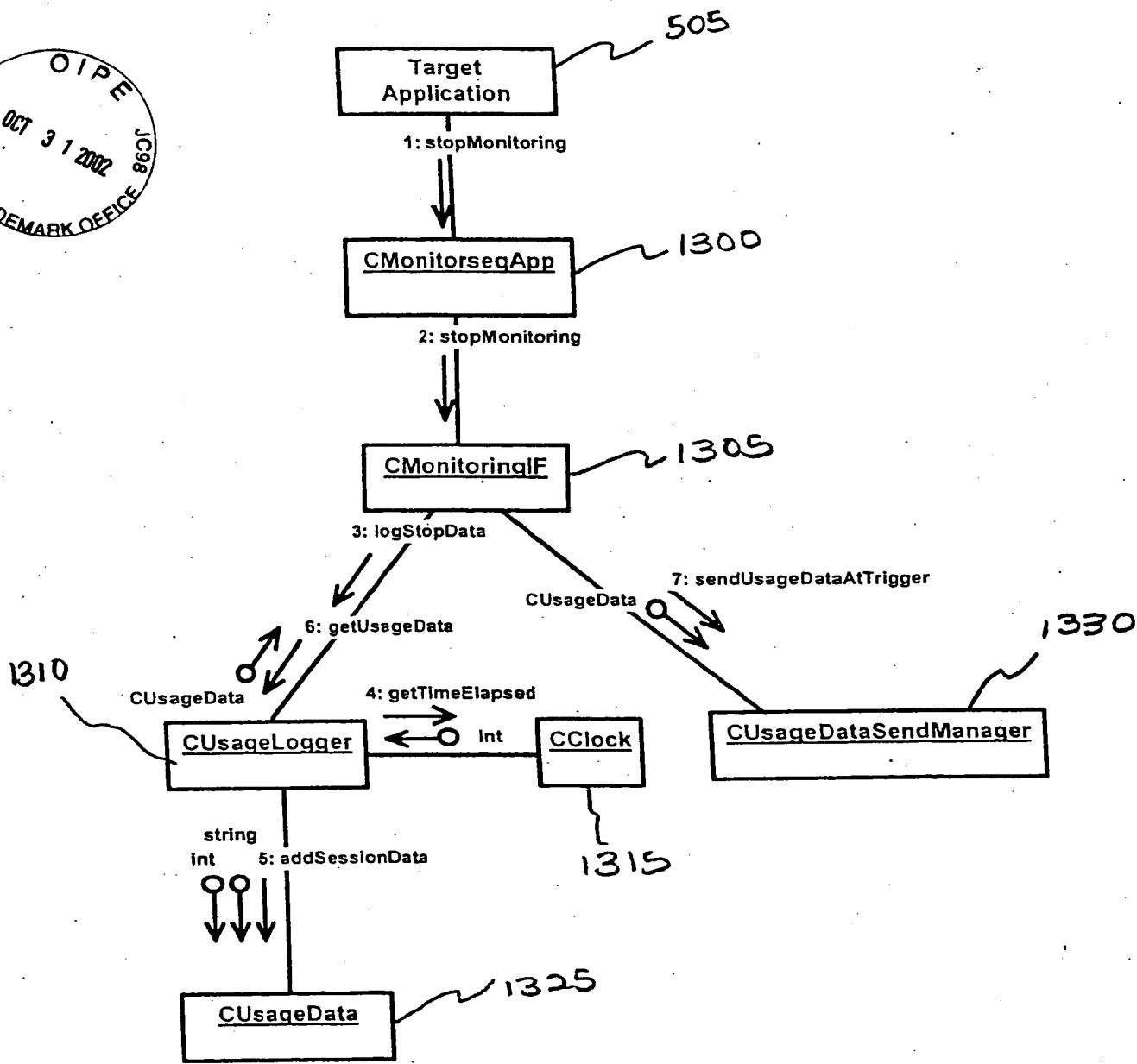
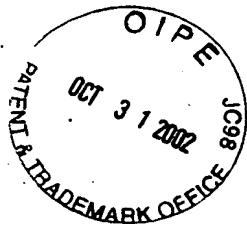


Figure 19

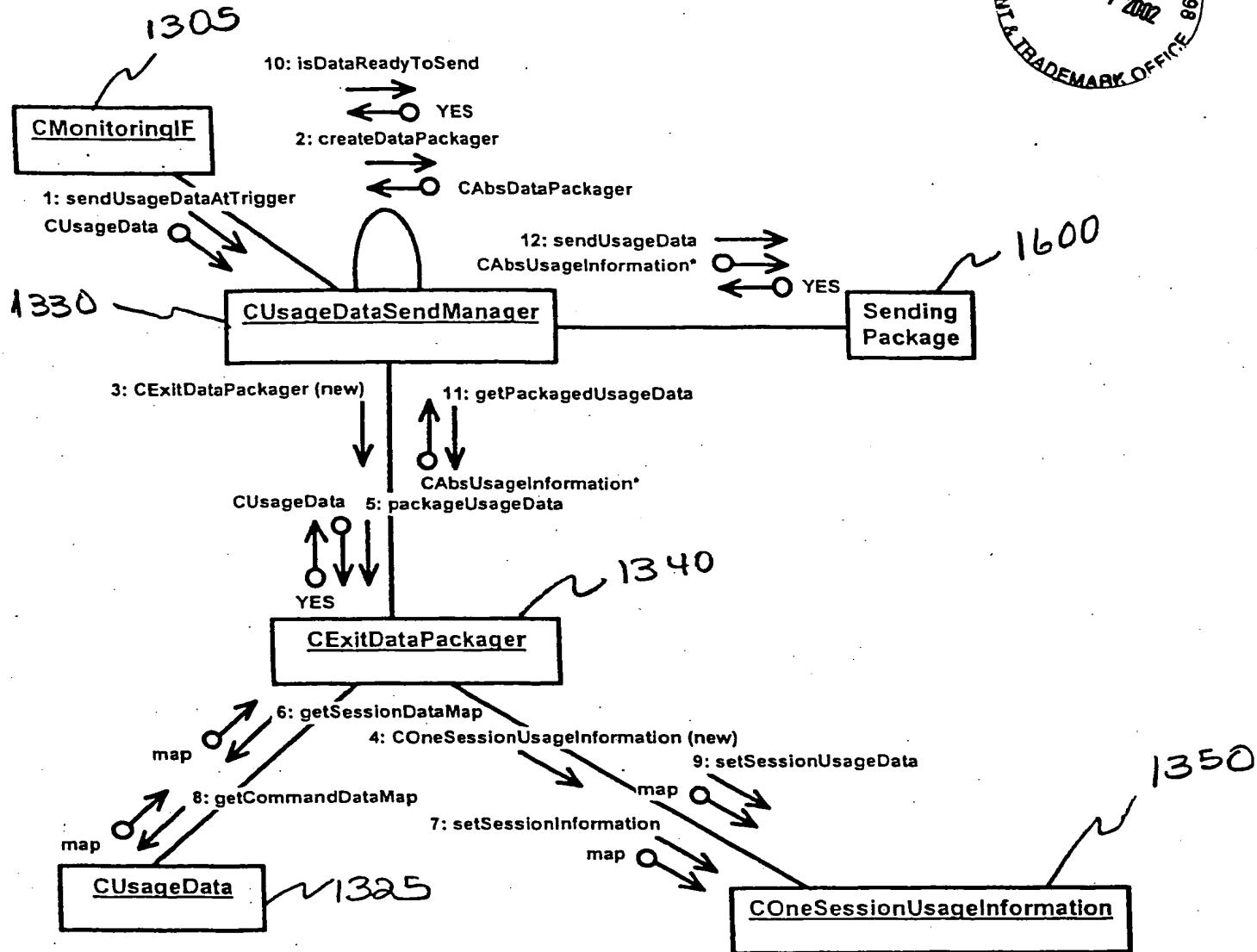


Figure 20

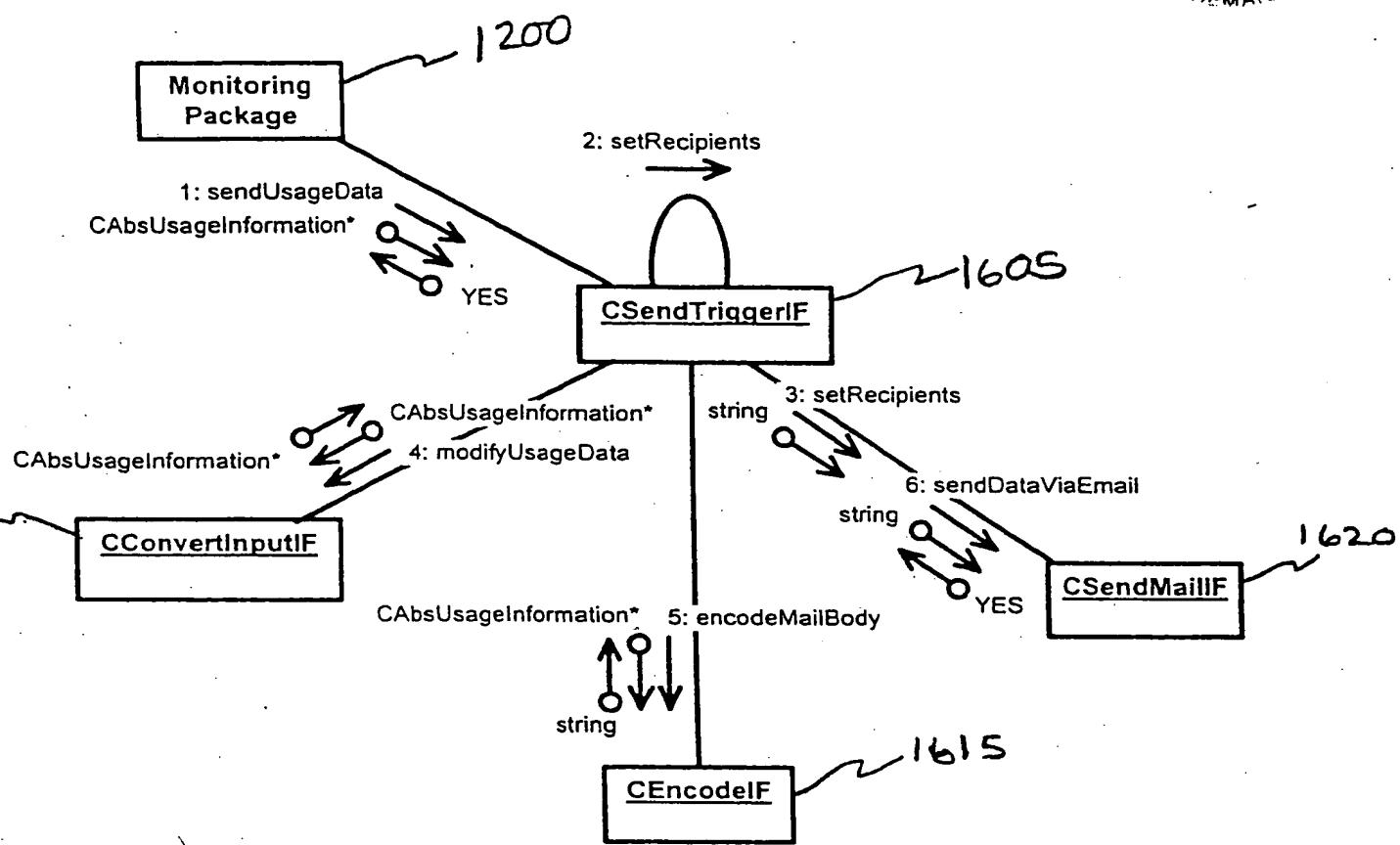


Figure 21



Figure 22

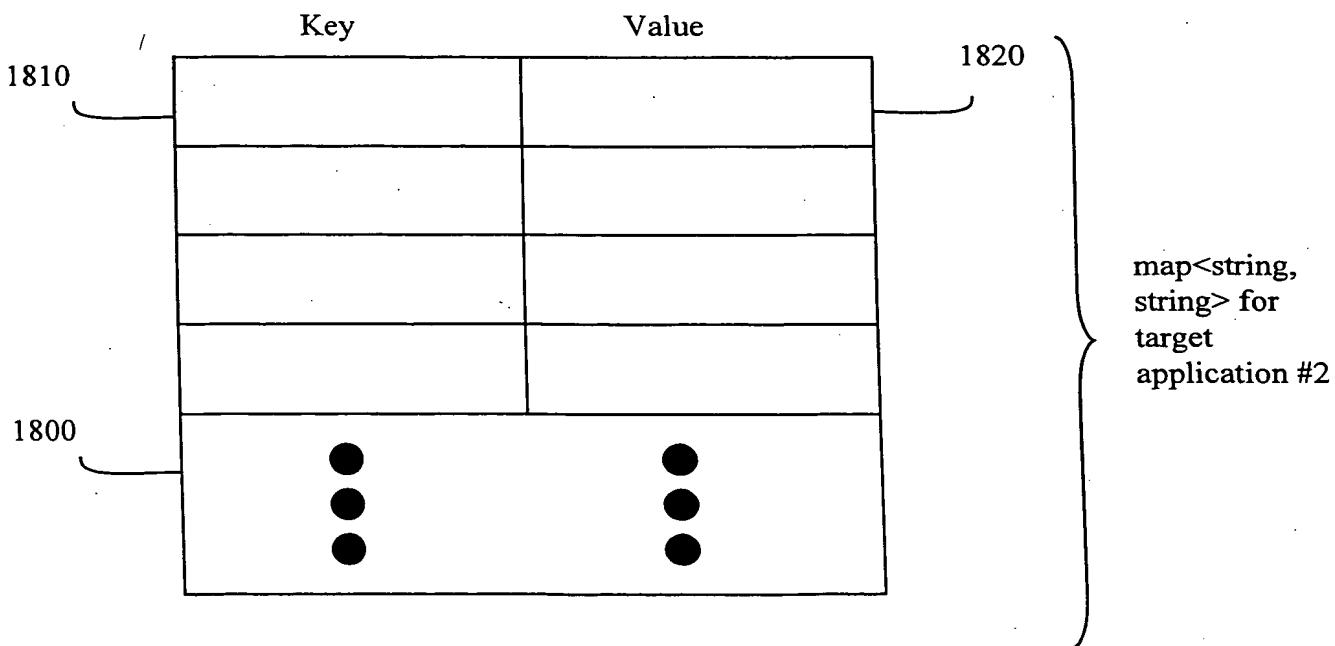
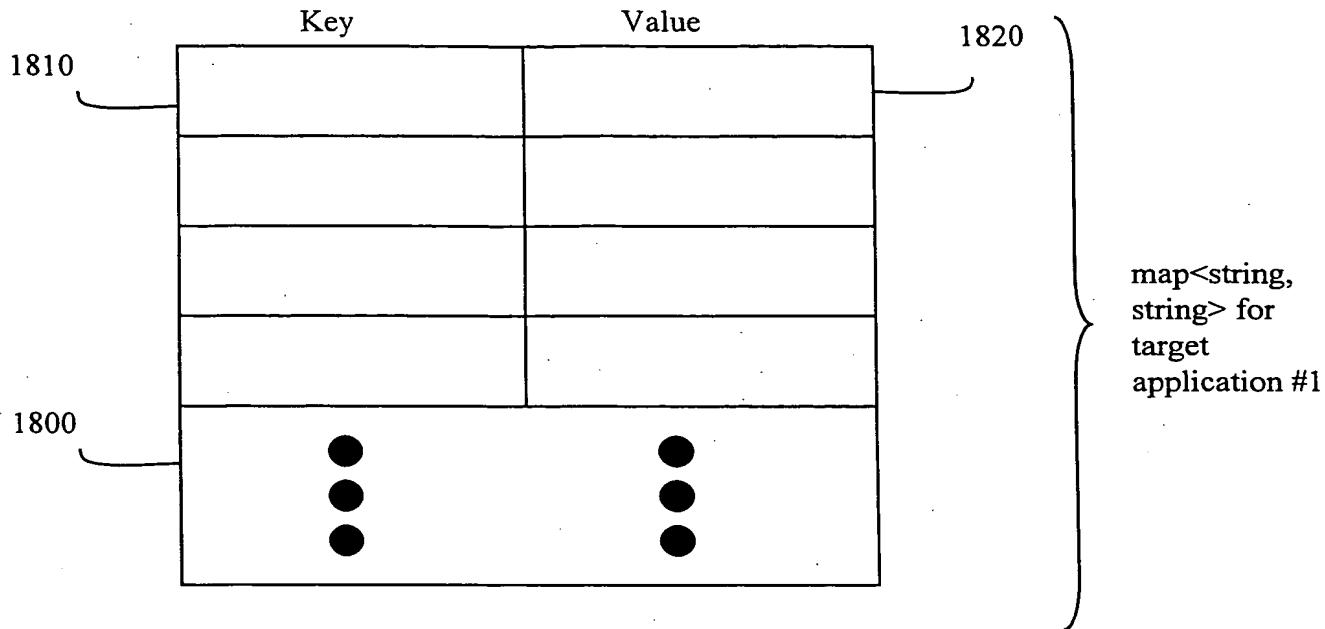




Figure 23

Key	Value
1910	
UserID	RicohCorp-user1
ApplicationID	MB
CumulativeUse	45
StartTime	16:10:45 PM Jun 21, 1999
1900	
...	...

map<string, string> for target application #1

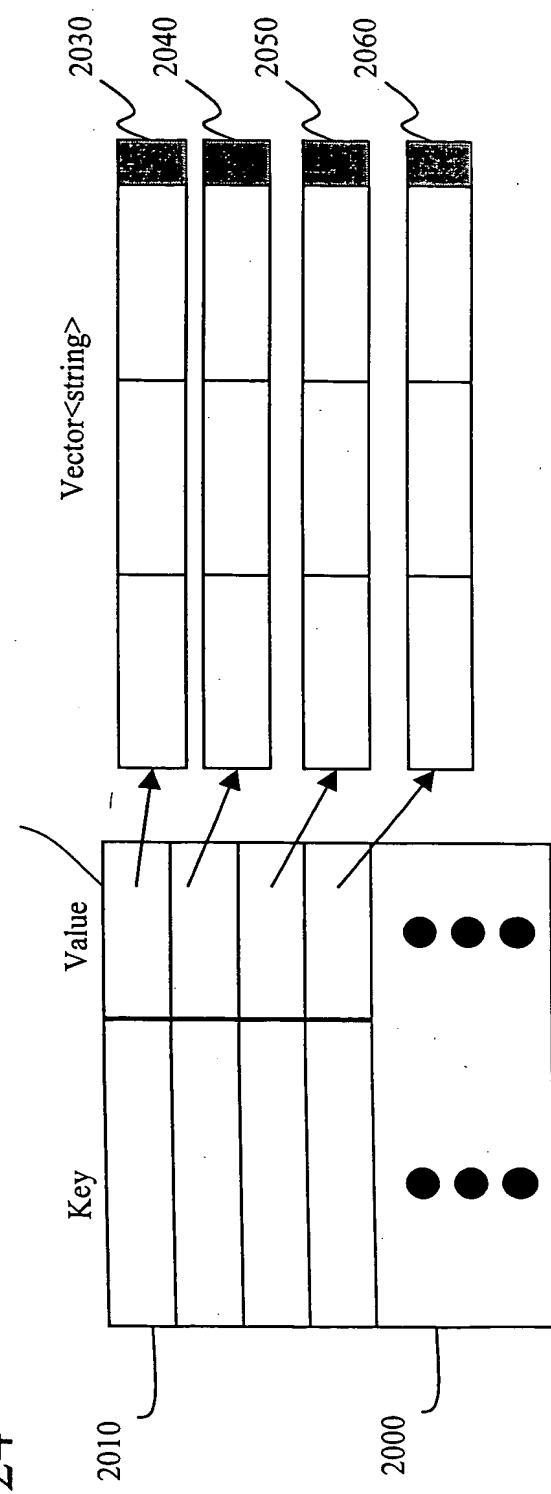
Key	Value
1910	
UserID	RicohCorp-user2
ApplicationID	Diagnosis
CumulativeUse	6
StartTime	16:10:45 PM Jun 15, 1999
1900	
...	...

map<string, string> for target application #2



Figure 24

2020



2020

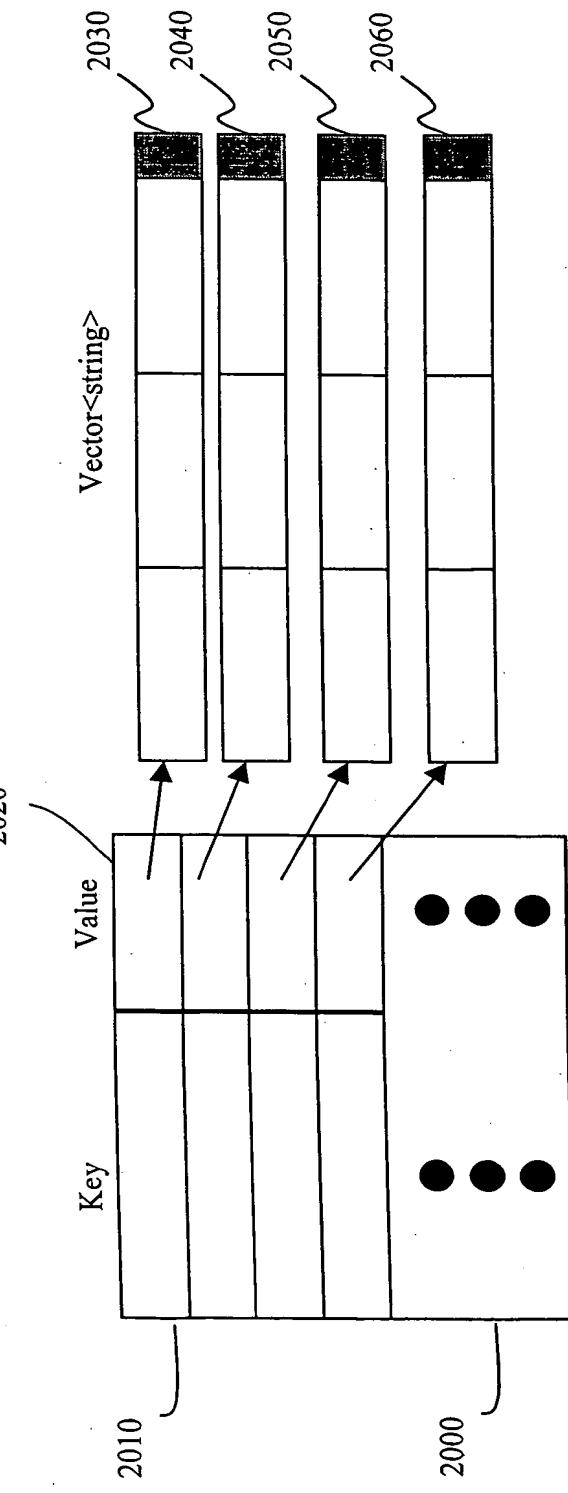


Figure 25

2120

Key	Value	Vector<string>
CommandNameTiming		2130
Timing	34	2140
CommandNameFreq	65	2150
Frequency	124	2160

2120

Key	Value	Vector<string>
CommandNameTiming		2130
Timing	0	2140
CommandNameFreq	10	2150
Frequency	35	2160

SERIAL NO: 09/440,645
 INV: AVERY FONG ET AL
 DOCKET 5244-0109-2
 SHEET 26 OF 26

